

## Quality Policy Statement

### Our Commitment

Clancy Group Holdings Limited and its subsidiaries (Clancy or we) is committed to helping to deliver a world where all infrastructure is sustainably designed, built and maintained. Achieving exceptional quality standards in everything that we do, is an integral part of all of our working practices.

We will demonstrate our commitment to achieving exceptional quality standards by:

- Ensuring full compliance with contractual and internal requirements, applicable laws and regulations
- Continuing to be committed to the principle of continuous improvement throughout all areas of our business
- Ensuring our supply chain partners enable our ambition through the effective delivery & adherence of our requirements
- Promoting continual improvement in the effectiveness of our services by setting and measuring our performance against smart objectives and targets, proactively undertaking appropriate assurance activity, and capturing, investing in and acting on lessons learned
- Defining and documenting key business processes, taking account of information needs of the target audience
- Measuring & monitoring our levels of performance / compliance to expected quality standards
- Working closely with all clients to understand their needs & expectations, while providing our teams with the necessary skills and experience
- Providing training and regular awareness to employees / contractors, on understanding the benefits of providing a quality service that meets our client's needs and to ensure that all personnel have sufficient skills / training to complete tasks safely & effectively
- Reinforcing our vision, mission and values through visible leadership from the Board downwards
- Monitoring, reviewing and improving our requirements relating to our business management system certified standards ISO9001:2015, ISO14001:2015, ISO45001:2018, SSiP (Safety Schemes in Procurement) and NHSS (National Highways Sector Scheme) standards and to maintain these standards through rigorous auditing processes
- Monitoring, auditing and reviewing the effectiveness of this policy statement and improving where necessary

### Responsibilities

The Executive board is responsible for this policy statement and the commitments contained therein, and all Directors are responsible to the Chief Executive Officer for the implementation of this policy statement within their areas of control. All employees and contractors are informed of their responsibilities to ensure that we fulfil our obligations and commitments contained in this statement. This policy statement will be continually monitored, updated annually and will be communicated to all employees and to those working on our behalf through our management systems or on our Intranet, One Clancy.

This policy statement was approved by the Board in November 2025.



Matthew Cannon  
Chief Executive Officer