

Quality Policy Statement

Our Commitment

Clancy Group Holdings Limited and its subsidiaries (Clancy or we) is committed to helping to deliver a world where all infrastructure is sustainably built and maintained. Quality in everything that we do is integral to all of our working practices.

We will demonstrate our commitment to quality by:

- Ensuring compliance with contract and internal requirements, applicable laws and regulations;
- Continuing to be committed to the principle of continuous improvement throughout all areas of our business;
- Ensuring the suitability and effectiveness of our suppliers and that supply chain partners comply with our requirements;
- Promoting the continual improvement in the effectiveness of our services by setting and measuring our performance against smart objectives and targets, undertaking appropriate assurance activity, and capturing, investing in and acting on lessons learned;
- Defining and document key business processes, taking account of information needs;
- Measuring and monitoring our levels of performance and compliance to expected quality standards;
- Working closely with all clients to understand their needs and expectations, and providing teams with the necessary skills and experience;
- Providing training and regular awareness to employees and contractors on understanding the benefits of providing a quality service that meets our client's needs and to ensure that all personnel have sufficient skills and training to complete tasks effectively;
- Reinforcing our vision, mission and values through visible leadership from the Board downwards;
- Monitoring, reviewing and improving our requirements relating to quality management that are detailed in our business management system certified to ISO 9001:2015 standards and to maintain these standards through rigorous monitoring and review; and
- Monitoring, auditing and reviewing the effectiveness of this policy statement and improving where necessary.

Responsibilities

The Executive board is responsible for this policy statement and the commitments contained therein, and all Directors are responsible to the Chief Executive Officer for the implementation of this policy statement within their areas of control. All employees and contractors are informed of their responsibilities to ensure that we fulfil our obligations and commitments contained in this statement. This policy statement will be continually monitored and updated annually and will be communicated to all employees and to those working on our behalf through our management systems or on our Intranet, One Clancy.

This policy statement was approved by the Board in January 2023.



Matthew Cannon
Chief Executive Officer